



State of Wisconsin
Department of Corrections
Complaints Decided by Subject
from 01/01/2013 to 12/31/2013

| Institution | ICE Return Letter | Complaints Decided | ICE Rejected | RA Dismissed | RA Not Dismissed | Appealed | OOS Dismissed | OOS Not Dismissed | Reimbursed | Amount Reimbursed | Max | | | | | | | | | |
|--|-------------------|--------------------|---------------|--------------|------------------|---------------|---------------|-------------------|--------------|-------------------|--------------|---------------|--------------|---------------|------------|---------------|------------|--------------|-------------------|-----------------|
| 0 : ICE Return Letters | 12,970 | 73.04% | | | | | | | | | | | | | | | | | | |
| 1 : Staff | 1,080 | 6.08% | 2,863 | 11.57% | 1,051 | 36.71% | 1,595 | 55.71% | 218 | 7.61% | 478 | 16.70% | 441 | 92.26% | 32 | 6.69% | 3 | 0.10% | \$47.00 | \$43.50 |
| 2 : Correspondence & Publications | 283 | 1.59% | 1,924 | 7.78% | 407 | 21.15% | 1,236 | 64.24% | 281 | 14.60% | 287 | 14.92% | 258 | 89.90% | 29 | 10.10% | 22 | 1.14% | \$114.79 | \$25.42 |
| 3 : Discipline | 169 | 0.95% | 1,730 | 6.99% | 1,249 | 72.20% | 427 | 24.68% | 54 | 3.12% | 184 | 10.64% | 174 | 94.57% | 10 | 5.43% | | | | |
| 4 : Medical | 671 | 3.78% | 3,085 | 12.47% | 720 | 23.34% | 1,810 | 58.67% | 555 | 17.99% | 759 | 24.60% | 673 | 88.67% | 84 | 11.07% | 35 | 1.13% | \$270.00 | \$15.00 |
| 5 : Release | 15 | 0.08% | 115 | 0.46% | 61 | 53.04% | 50 | 43.48% | 4 | 3.48% | 13 | 11.30% | 12 | 92.31% | 1 | 7.69% | | | | |
| 6 : Personal Physical Conditions | 267 | 1.50% | 1,285 | 5.19% | 408 | 31.75% | 785 | 61.09% | 92 | 7.16% | 225 | 17.51% | 211 | 93.78% | 13 | 5.78% | | | | |
| 7 : Personal Property | 463 | 2.61% | 4,557 | 18.42% | 1,303 | 28.59% | 2,543 | 55.80% | 711 | 15.60% | 611 | 13.41% | 554 | 90.67% | 55 | 9.00% | 305 | 6.69% | \$7,322.90 | \$222.00 |
| 8 : Rules | 48 | 0.27% | 680 | 2.75% | 243 | 35.74% | 411 | 60.44% | 26 | 3.82% | 102 | 15.00% | 100 | 98.04% | 2 | 1.96% | 1 | 0.15% | \$5.75 | \$5.75 |
| 9 : Religion | 44 | 0.25% | 382 | 1.54% | 83 | 21.73% | 278 | 72.77% | 21 | 5.50% | 145 | 37.96% | 137 | 94.48% | 8 | 5.52% | 1 | 0.26% | \$6.75 | \$6.75 |
| 10 : Work & School Programs | 80 | 0.45% | 732 | 2.96% | 261 | 35.66% | 408 | 55.74% | 63 | 8.61% | 130 | 17.76% | 114 | 87.69% | 15 | 11.54% | 5 | 0.68% | \$73.26 | \$38.48 |
| 11 : Visiting | 59 | 0.33% | 647 | 2.61% | 141 | 21.79% | 463 | 71.56% | 43 | 6.65% | 136 | 21.02% | 128 | 94.12% | 8 | 5.88% | | | | |
| 12 : Other | 1,082 | 6.09% | 2,874 | 11.61% | 1,015 | 35.32% | 1,617 | 56.26% | 242 | 8.42% | 487 | 16.95% | 452 | 92.81% | 32 | 6.57% | 27 | 0.94% | \$207.86 | \$74.26 |
| 13 : Food | 123 | 0.69% | 510 | 2.06% | 121 | 23.73% | 296 | 58.04% | 93 | 18.24% | 93 | 18.24% | 79 | 84.95% | 14 | 15.05% | | | | |
| 14 : Classification | 40 | 0.23% | 375 | 1.52% | 234 | 62.40% | 114 | 30.40% | 27 | 7.20% | 47 | 12.53% | 45 | 95.74% | 2 | 4.26% | | | | |
| 15 : ICRS | 90 | 0.51% | 522 | 2.11% | 283 | 54.21% | 210 | 40.23% | 29 | 5.56% | 104 | 19.92% | 97 | 93.27% | 7 | 6.73% | | | | |
| 16 : Discrimination | 10 | 0.06% | 53 | 0.21% | 20 | 37.74% | 33 | 62.26% | | | 18 | 33.96% | 18 | 100% | | | | | | |
| 17 : Inmate Accounts | 172 | 0.97% | 1,142 | 4.62% | 351 | 30.74% | 652 | 57.09% | 139 | 12.17% | 163 | 14.27% | 155 | 95.09% | 8 | 4.91% | 46 | 4.03% | \$1,007.64 | \$222.54 |
| 18 : BCE | | | 8 | 0.03% | 2 | 25.00% | 6 | 75.00% | | | 2 | 25.00% | 2 | 100% | | | | | | |
| 19 : Confidentiality of & Access to Protected Heal | 1 | 0.01% | 154 | 0.62% | 42 | 27.27% | 57 | 37.01% | 56 | 36.36% | 44 | 28.57% | 27 | 61.36% | 16 | 36.36% | | | | |
| 20 : Staff Sexual Misconduct | 1 | 0.01% | 195 | 0.79% | 3 | 1.54% | 19 | 9.74% | 173 | 88.72% | 61 | 31.28% | 7 | 11.48% | 54 | 88.52% | | | | |
| 21 : Inmate Sexual Misconduct | 1 | 0.01% | 43 | 0.17% | 2 | 4.65% | 9 | 20.93% | 32 | 74.42% | 6 | 13.95% | | | 6 | 100% | | | | |
| 22 : Dental | 27 | 0.15% | 230 | 0.93% | 45 | 19.57% | 157 | 68.26% | 28 | 12.17% | 34 | 14.78% | 34 | 100% | | | 1 | 0.43% | \$7.50 | \$7.50 |
| 23 : Mental Health | 14 | 0.08% | 81 | 0.33% | 21 | 25.93% | 57 | 70.37% | 3 | 3.70% | 21 | 25.93% | 20 | 95.24% | 1 | 4.76% | | | | |
| 24 : Staff Misconduct | 16 | 0.09% | 279 | 1.13% | 48 | 17.20% | 107 | 38.35% | 124 | 44.44% | 53 | 19.00% | 16 | 30.19% | 36 | 67.92% | 1 | 0.36% | \$10.00 | \$10.00 |
| 25 : Psychology | 19 | 0.11% | 182 | 0.74% | 54 | 29.67% | 113 | 62.09% | 15 | 8.24% | 58 | 31.87% | 50 | 86.21% | 5 | 8.62% | | | | |
| 26 : Psychiatry | 13 | 0.07% | 97 | 0.39% | 31 | 31.96% | 59 | 60.82% | 7 | 7.22% | 20 | 20.62% | 19 | 95.00% | 1 | 5.00% | | | | |
| DOC Totals: | 17,758 | | 24,745 | | 8,199 | 33.13% | 13,512 | 54.60% | 3,036 | 12.27% | 4,281 | 17.30% | 3,823 | 89.30% | 439 | 10.25% | 447 | 1.81% | \$9,073.45 | \$222.54 |